



FAQs (Frequently asked questions)

What is included in the price?

- All meals
- Accommodations
- Tours, Services, Guides
- Transfer from and to the airport of Puerto Maldonado
- All river transportation

What is NOT included in the price?

- Airfares or busfares
- Additional nights during the trip due to flight cancellations
- Alcoholic beverages, snacks, bar products, souvenirs, etc.
- Insurance
- Laundry service
- Tips (we suggest 20 soles per staff and for your guide we suggest 30 soles per day)
- **Please be aware there is a government tax of \$15 extra to visit Lake Sandoval inside the Tambopata National Reserve.**

What to bring for your trip:

- Hiking boots
- Comfortable clothing, long cotton pants and long sleeved cotton shirts recommended for forest walks, summer clothing recommended for times around lodge facilities, a few winter clothing in case of friaje (cold winds from the Patagonia).
- Rain jacket or poncho, wind jacket
- Insect repellent, sunblock
- Hat, Sunglasses
- Binoculars, Camera
- Flashlight with batteries
- Personal hygiene products

OUR FACILITIES:

Enjoy the peace and tranquility of the Amazon Rainforest in our comfortable facilities.

MAIN HOUSE: At the entrance of the Lodge is the main common area, where you will enjoy the delicious food we offer. Lay back on the sofas to relax, enjoy a good book or a board game on your free time.

HAMMOCK AREA: Just outside of the Main House, rest and relax observing and listening to the nature around you.

BUNGALOWS: We have 10 independent bungalows all with private bathroom and terrace. All rooms are based on double occupancy.

Room types:

Double/Matrimonial: room for 2 in one double bed.

Twin Share: room for 2 in two single beds.

Triple room: room for 3 or 4 people in one double bed and one bunk bed.

Quadruple room: room for 4 people in two bunk beds.

Matrimonial Suite: river view bungalow with one queen bed (additional cost)

SAVE WATER: We have an underground well to pump water to the Lodge, the water is usually clear but sometimes it can come out with a bit of natural minerals that give it a brownish color.

We advise not to drink the water from any of the taps. We do suggest you use this water to brush your teeth because it is safe water.

Warm water: Under your room there is a gas heater for your shower. Please notify the staff if there is a problem with it or if you prefer cold water.

Drinking water: In your room you have a complimentary pitcher with water to drink, in the main house you can buy bottled water or refill your own bottle free of charge.

Recommendations to save water: 1) Turn off the water flow while brushing your teeth, lathering and soaping up your person and/or hands, 2) Report any water leaks you might notice to the staff, 3) Request bedsheets and towel change only when you really need it.

SAVE ENERGY: We use a gasoline generator that is turned on during the following hours (one hour before breakfast, from 12:30 pm to 3:30 pm and from 5:30 pm to 10:00pm.)

- In your room you can turn on the light bulbs and fan and charge batteries during these periods.
- We please ask you to turn off the lights and fan when leaving the room and unplug any chargers when not in use.
- Please do not use electric devices like hair dryer or hair straightener due to the excessive energy they consume.

MEALS: We offer an established menu consisting of a first course, main course, dessert (lunch) and natural fruit juices.

Breakfast is served 1 hour before your scheduled activity.

Lunch is served at 1:00pm.

Dinner is at 7:30pm.

Once at the Lodge, please confirm in advance if you have any food restrictions. We do offer a special menu according to dietary requirements.

COMMUNICATIONS: We are happy to say that we do not have telephone or internet access at the Lodge so you are able to disconnect yourself from the routine and enjoy the peace of nature.

There is a spot in Taricaya where we get signal and it is used in case of emergencies.

REDUCE, REUSE, RECYCLE: We separate the trash in the Lodge and follow the 3Rs principle to reduce the waste taken to the local dumpster.

Non recyclable waste: Use the rubbish bin inside your bathroom and in the dining room bathroom (dirty toilet papers, dirty wraps, lady pads, dippers, etc).

IMPORTANT: Do not throw solid waste (toilet paper,...) and toxic products into the toilet.

Organic waste: All organic waste goes to a bin in the kitchen, please avoid taking food to your room. If you have any fruit peels, throwing them into the forest is ok)

Recyclable waste: Plastic bottles and wraps, glass bottles, paper, carton, cans go into the basket in your room and the designated bins in the dining room.

What you brought: We please ask you to help us by taking with you any disposable item you brought to the Lodge (for example: batteries, empty shampoo/conditioner containers, tooth paste tube, etc.)

SMOKING: Please only smoke outside the main house and make sure to put the cigarette butts in the designated ashtrays. Please do not smoke in your room, the dining room, boats or while on activities.

Laundry Service

Please consult staff in regards to laundry service.

Rubber Boots

Next to the dining room you will find an area with rubber boots by size. You can use these freely during your stay. Please when walking inside the lodge facilities take of your boots and shoes.

Weather

Climate data for Puerto Maldonado													[hide]
Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year
Average high °C (°F)	31 (87)	31 (87)	31 (88)	31 (87)	31 (87)	30 (86)	30 (86)	33 (92)	33 (92)	32 (90)	32 (90)	31 (87)	31.3 (88.3)
Average low °C (°F)	22 (72)	21 (69)	21 (69)	21 (69)	19 (66)	17 (63)	16 (60)	17 (62)	19 (65)	19 (67)	21 (69)	22 (71)	19.6 (66.3)
Precipitation mm (inches)	206 (8.1)	160 (6.3)	147 (5.8)	81 (3.2)	53 (2.1)	79 (3.1)	50 (2)	8 (0.3)	64 (2.5)	137 (5.4)	130 (5.1)	249 (9.8)	1,384 (53.7)

Source: [Weatherbase](#)^[3]

Medical

- **Malaria** is present but extremely rare. (not highly recommended)
- **Yellow Fever Inoculation** is recommended for travel to Tambopata.
- The lodge is equipped with first aid kits and the town has a medical clinic.

Amazon Planet's Commandments of the responsible tourist

1. Inform yourself of the history, nature and culture of the place you visit.
2. Live armoniously with nature. Observe the wildlife from a distance, without disrupting their habitat, do not collect, manipulate or attract the wildlife.
3. Respect the silence. Allow yourself to enjoy the sounds of nature; it is a good way to learn more about it. Our rooms are not sound proof so respect others.
4. Use the natural resources, like energy and water, with moderation. Remember they are limited resources.
5. Do not throw any waste. Keep it until you return to the lodge and dispose it appropriately or take it back with you.
6. Do not smoke. Only do so in the designated areas around the Lodge. Be careful with fire. Do not leave candles unattended.
7. Walk within the marked trails and be careful not to separate from your group. Do not go swimming without your guide and always use lifejacket in the boat.
8. Make sure that the only print you leave behind is your footprint.